

APPENDIX 4

Council Flat Communal Cleaning Consultation outcome summary:

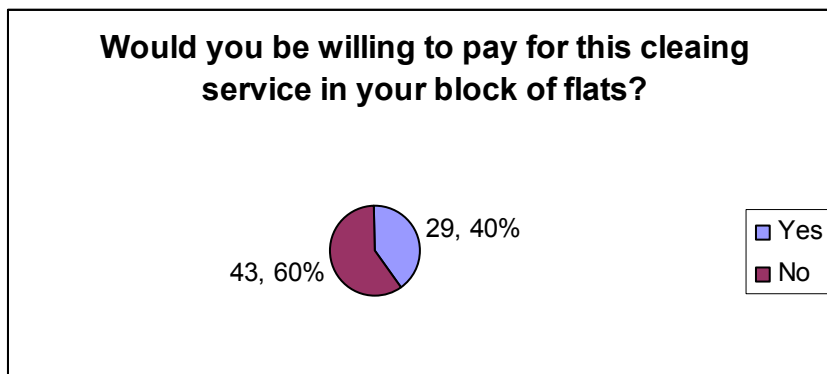
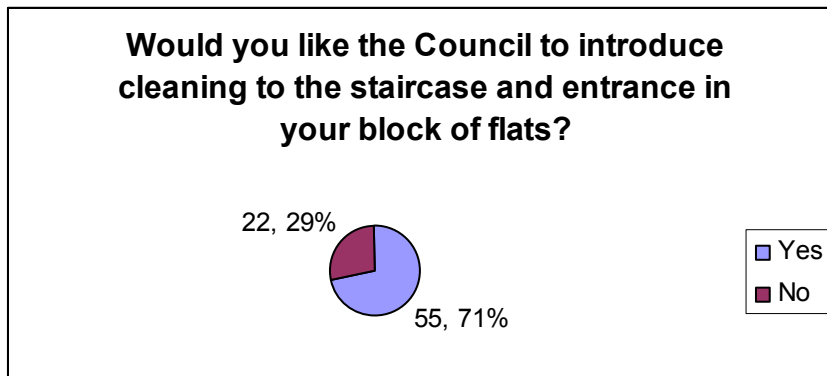
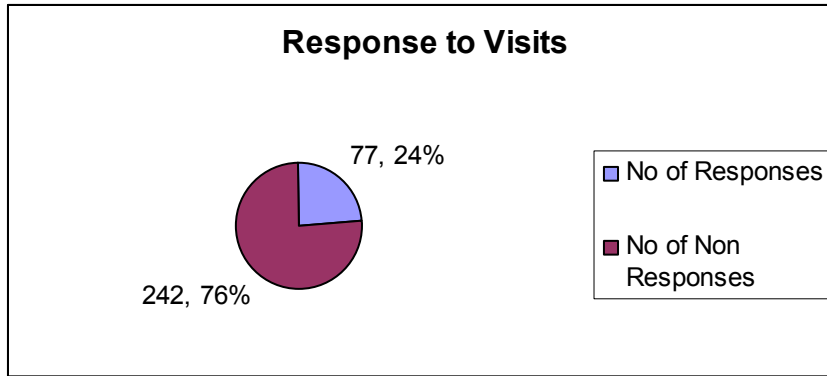
Winyates Responses

During April/May/June **319 flats** in the Winyates area were consulted by face to face visits, the same questions as previous postal survey consultation were asked. (See appendix 1).

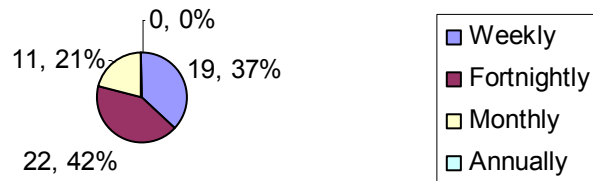
The area's included were as follows:

Fownhope Close, Dolben Lane, Lingen Close, Mordiford Close, Winforton Close, Ibstock Close, Mainstone Close, Winslow Close and Leysters close.

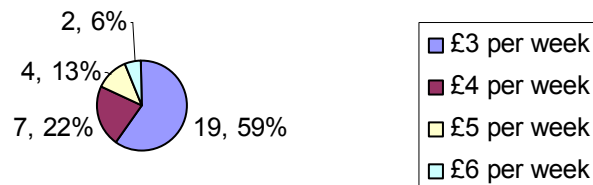
Please see responses below to key questions:



Frequency of service delivery?



How much would you be willing to pay?



Conclusion

In summary:

- A higher response rate of 24% was received from this method of consultation
- From the responses received 71% indicated that they would like to introduce cleaning in their communal blocks, however, only 40% were willing to pay for the service.
- From those willing to pay for the service 59% indicated they would pay £3 per week for the cleaning service and 42% felt the service should be delivered fortnightly and 37% weekly.